225/274-4302 FAX: 225/274-4314

July 22, 2005

MEMORANDUM:

TO: ALL SECTION 5310 ELDERLY & DISABLED TRANSPORTATION PROVIDERS

SECTION 5311 RURAL TRANSPORTATION PROVIDERS AND

JOB ACCESS REVERSE COMMUTE TRANSPORTATION PROVIDERS

FROM: LA-DOTD PUBLIC TRANSPORTATION SECTION

HAROLD BECK, SECTION 5310 PROGRAM MANAGER

MICHELLE HORNE, SECTION 5311 ACTING PROGRAM MANAGER

DONNA LAVIGNE, SECTION 3037 AND 5309 ASSISTANT ADMINISTRATOR

RE: Fiscal Year 2005 - 2006 FTA ANNUAL COMPLIANCE REVIEW

Attached is the Annual Compliance Review for fiscal year July 1, 2005 through June 30, 2006. The questionnaire is sent each year with appropriate changes and/or updates. In order to be in compliance with the Federal Transit Administration's (FTA) Agency Review Mandate, you must provide all information requested.

The questionnaire is for Sections 5310 (Elderly & Disabled), Section 5311 (Rural Public Transportation), Section 5309 (Discretionary Capital), and Section 3037 (JARC) programs. If you receive funding from Section 5310, Section 5311, Section 5309, and Section 3037 please respond to <u>all</u> questions.

If you are a Section 5310 recipient only (i.e. receive <u>no</u> Section 5311 or Section 3037 operating assistance), there will be specific questions that <u>will not</u> pertain to your organization, therefore you will indicate that it is not applicable (N/A) to you. The questions that <u>do not</u> apply to 5310 are clearly marked for Section 5311 or Section 3037 only.

The deadline for the questionnaire and its attachments to be returned to this office is Thursday, September 1, 2005.

Please note that page one (2) is part of the questionnaire and must be filled in also. Include your agency name on this page as indicated and complete the check off list provided before returning the questionnaire to us. Please be sure to sign the verification form on page 38 at the end of the document.

If you have any questions, please call Harold Beck for Section 5310 at 225/274-4306 or Michelle Horne for Section 5311 at 225/274-4309 or Donna Lavigne for Section 3037 at 225/274-4302.

LOUISIANA DEPARTMENT OF TRANSPORTATION & DEVELOPMENT - PUBLIC TRANSPORTATION SECTION ANNUAL COMPLIANCE REVIEW FOR FISCAL YEAR JULY 1, 2005 - JUNE 30, 2006

For the Following Programs

Section 5309 Discretionary Capital Section 5310 Elderly and Persons w/Disabilities Program Your Agency Name:

Section 5311 Rural Public Transportation Program Section 3037 Job Access and Reverse Commute

Check Off Attached Items

An (*) asterisk by the numbered question in each section indicates that an attachment has been requested. Check off below and label the attachments as "Exhibit #1 thru #26 in accordance with the following: (If the attachment does not pertain to your program, indicate not applicable.)

E-1914 P	**PLEASE TYPE ALL RESPONSES**	
Exhibit No.	Descriptions	<u> </u>
1	LEP Policy	
2	Current Vehicle Inventory Printout	
3	Written Transportation Goals	
4	Fare Schedule/Rates, etc.	
4.1	JARC Passenger Qualification Form	
5	Transportation Providers in your area (phonebook copy & your list)	
6	Charter Procedures (Sec. 5311 Only)	
7	Vehicle Maintenance Plan	
7.1	Pre-Trip Inspection Form	
7.2	Lease Agreement	
7.3	Maintenance Schedules	
7.4	Maintenance Records	
8	Proof of Insurance Coverage (FTA Program Vehicles Only) L MANDATORY7	
9	Drivers & Transportation Personnel Procedures with ADA Procedures	
10	Current Organizational Chart	
11	Cost Allocation Model (Sec. 5311 & JARC Only)	
12	Financial Management Procedures (Sec. 5311 & JARC Only)	
13	Inkind Contributions Documents (Sec. 5311 & JARC Only)	
14	Current Facilities Appraisal (Sec. 5311 & JARC Only)	
15	Current Drug & Alcohol Compliance Certification (Sec. 5311 & JARC Only)	
16	MRO=s Qualifications	
17	SAP=s Qualifications	
18	Drug & Alcohol Policy	
19	Marketing Components (Sec. 5311 & JARC Only)	
20	Written Transportation Service Policy (Sec. 5311 & JARC Only)	
21	Complaint Resolution Procedures	
21.1	Documents Promoting Minority Population	
22	Job Posting	
23	Personnel Policy with EEO Policy	
24	Job Application & Employment Notices	
25	DBE Compliance Documents (Sec. 5311 Only)	
26	Misc./Other Information (for your use)	

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LA DOTD - PUBLIC TRANSPORTATION SECTION ANNUAL COMPLIANCE REVIEW

FTA SECTIONS 5309, 5310, 5311 and 3037 PROGRAMS

The purpose of this annual review is to provide program management with information necessary to comply with the Federal Transit Administration (FTA) State Agency Review Mandate. The Red Administrative Handbook will assist with some of the questions and you may call at any time you need clarification. Please read each question carefully and refer to the regulations if you are not sure how to answer. We would rather have too much information, than not enough.

SECTION I - AGENCY INFORMATION (ALL AGENCIES)

l.	Agency Name: AGENCY FEDERAL TAX I.D. #
	Director's Name: Assistant (to the Director):
	Financial Mgr/Bookkeeper (Section 5311 & JARC Only):
	Mailing Address:
	Physical Address:
	Provide brief directions to your physical location coming from Baton Rouge:
	Administrative Office Operating Hours: AM to PM
	Transit Service Operating Hours: AM to PM
	Transit Service Days of Operation (days of the week)
	JARC Service Operating Hours: AM to PM
	JARC Service Days of Operation (days of the week)
	Administrative Telephone # (Please Include are code): FAX #:
	Public Transportation Phone # (Please Include are code): FAX #: (for Section 5311Only)
	E-MAIL Address:
2.	Agency Type: (check one)
	Public (City/Town/Parish/State) Public-Non-Profit Private-For-Profit Other/specify
3.	Transportation Coordinator (contact person): Phone # (Please Include are code):
1.	Explain your process to improve access to service for persons with limited English proficiency: Exhibit #1 Attach Policy
5.	Name of Preparer: Phone # (Please Include are code):

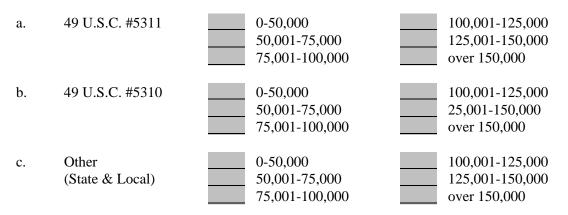
SECTION II - FLEET CHARACTERISTICS (ALL AGENCIES)

*1.Number and type of transportation vehicle(s) in service: (Do not count driver. Include disposed vans **only** if they are presently in service on a regular basis)

	PROGRAM	# OF SEATS	WITH LIFT	W/OUT LIFT	TOTAL VANS
a	Section 5310 - Elderly & Disabled				
b	Section 5309 - Discretionary				
c	Section 5311 - Rural				
d	State Vehicle				
e	Local Vehicle				
	TOTALS				

Exhibit #2 Attach copy of current printout of Vehicle Inventory

2. <u>Number</u> of vehicles in service (odometer reading in miles):(include disposed vehicles **only** if they are presently in service on a regular basis)



3. Do you have <u>pending FTA</u> capital equipment that has been approved through Sections 5309, 5310, or 5311 programs? Yes No If yes, describe the equipment and indicate the program it was approved through.

4. Are procedures in effect to provide "back-up" transportation when regular vehicles are out of service?

Yes No If yes, briefly describe:

SECTION II - FLEET CHARACTERISTICS (Cont=d) (ALL AGENCIES)

5.	Type of Service (check only one applicable service)
	Demand-Response: Any system of transporting individuals, including but not limited to providing designated public transportation service or specified public transportation service by vehicle at the request of the user . (i.e. if your route depends on passenger reservation and may change due to cancellation. This includes subscription service, advanced reservation, route deviation or call and receive a ride the same day service). Fixed-Route: A system of transporting designated or specified public transportation services along a prescribed route according to a fixed schedule without an advanced request by a passenger to ensure that service is provided. (i.e. where you have a set route you run every day regardless if you have riders or not). Other: (specify) (Note: Most of you provide demand response service only.)
6.	Have you sold or disposed of any FTA-funded vehicles in the past year? Yes No. If yes: Please list the vehicles: (See page D-3 of the Red Administrative Handbook)
	Give method used to dispose (i.e. sealed bids, disposed to private fleet, private auction).
7.	What procedures and practices are used to prevent loss, damage, or theft of property and inventory? (Examples Procedures include insurance, locks on doors, controlled access to supplies, fencing, lighting, inventory and tagging of all equipment, and annual physical inventories that are reconciled to inventory lists.
SEC	CTION III- SERVICE CHARACTERISTICS(ALL AGENCIES)
1.	To whom does the director report? (check all that apply) Board of Directors Parish Council/Police Jury City/Town Other/specify Does the authority reflected in #1 receive any transportation orientation? Yes No If so what?
2.	Provide a brief description of your transportation system.
*3.	Do you have written transit system goals?
1.	49 U.S.C. #5311 funds can be used to support 49 U.S.C. #5310 grantees or agencies which serve primarily elderly and disabled individuals if the service is structured to maximize usage by all elderly and disabled persons in the service area and other segments of the general public.

SECTION III- SERVICE CHARACTERISTICS (Cont'd) (ALL AGENCIES)

	A.	On an average daily basis, provide the number of each clientele for: ElderlyDisabledGen. PublicJARC (provide the number of each clientele served per day)
	В.	On an average daily basis, provide the number of one-way passenger trips for: Elderly Disabled Gen. Public JARC (provide the number of passenger trips for each clientele)
		On a daily basis, provide the number of passengers you provide transportation to for each race listed below: Caucasian African American Hispanic Other/specify: Other/specify:
5.	Is your	service restricted to a particular clientele? Tyes No. If yes, clarify:
6.	individ	are a Section 5310 agency, and your service gives priority to elderly and/or disabled uals, is it in any way restricted from serving the general public on an incidental, space-available Yes No clarify:
7.		Transit Administration (FTA) transportation assistance/funding is currently obtained through brogram(s) below: (check all that apply)
		SEC 5309, Capital Only SEC 5311, Capital Only SEC 5311, Operating Only SEC 5311, Capital and Operating SEC 5310, Capital Only SEC 3037, Operating Only (JARC)
8.		receive other transportation assistance funds? (i.e state, parish, federal grants and/or other? No. If yes, indicate the funding sources:
	OMR, O	Sec. 5310 providers should keep in mind, that most of the funding sources such as DHH, DSS, DEA etc. include transportation costs in your overall budget allotment, therefore, you should ery carefully before you answer no. Regardless of whether you choose to include transportation es in your budget, most of the program funding sources allow you to do so.
9.	A. Ser	vice Area: i.e. where your riders are domiciled, not where you take them (list cities/towns, etc.)

SECTION III- SERVICE CHARACTERISTICS (Cont'd) (ALL AGENCIES)

В	B. Do you go outside	e your parish?	No. If yes, briefly explain where	e, frequency and why.
C	Yes No. If yes,	e lines to provide trans	portation in your service area or for o	charter service?
	2) Have you in (FMCSA)?	?	with the Federal Motor Carrier Safe	ty Association
		the FMCSA to determ http://www.fmcsa.dot.g	ine if your vehicle requires FMCSA	registration. The
Vehicle	e (Year, VIN#, size)	Date Contacted FMCSA	FMCSA Registration Required	DOT Number Issued
			Yes No	Yes No
*10.		fares? Yes No. of the fare schedule: (I	If yes, provide a brief description o	f your rate/fare schedule
	B. If you charge for Yes No.	Fares do you post the fa Briefly tell us whe	are schedule so that it is readily available it is posted	able to anyone?
11.	Types of trips made: (check all that apply) Medical Shopping Recreational Nutrition Educational Personal Employment Other (specify)			
12.	Do you have future plans for expansion or change in your transportation service? Yes No. If yes, give brief description.			
13.	Are any of your SEC 5309, SEC 5310, or SEC 5311 vehicles used for delivery of meals or other goods? Yes No. If yes, explain how frequently and how procedures are followed so that delivery doe not interfere with regular passenger service.			
14.	Briefly describe th	e procedures one follo	ws to schedule a ride on your transpo	ortation system

SECTION III- SERVICE CHARACTERISTICS (Cont'd) (JARC ONLY)

SECTION IV - COORDINATION EFFORTS AND PRIVATE ENTERPRISE/CHARTER SERVICES (ALL AGENCIES)

1.	Is public transportation available in your area/parish?
*2.	Are there other transportation providers (public or private) in your area? Yes No Check your telephone book yellow pages under "Transportation" and attach a xerox copy of this page(s). Also attach an up-dated "Transportation Provider" list which should be within your most recent Sec. 5310 or 5311 applications. Sec. 5310's that are in an urban area can also call the area MPO for a list. The additional list provides us with the name of the CEO's, # of vehicles, # of seats and ADA information. (Exhibit #5)
3.	Including all of your overhead (cost of van ins., gas, oil, repairs/maintenance, salaries, driver training, etc.) what is your transportation program cost on an annual basis? \$\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\
4.	Would you consider contracting with another provider if the contract would save you a significant amount of time and money?
5.	A. Do you coordinate transportation services with any of the providers on the lists referenced above in question #2? Yes No. If yes, identify them: (attach list as Exh. #25 if needed)
	B. If you checked Yes to question #5-A, provide a brief description of the coordinated service:
	C. If you checked No to question #5-A, you must provide a detailed explanation justifying why you do not coordinate.

SECTION V - CHARTER BUS (Section 5311 Only)

FTA	A defines incidental charter service as charter service which does not interfere with or detract from the
-	vision of public transportation service, is provided only during non-peak hours, does not reduce the useful life
	ehicles for public transportation service and recovers fully allocated costs. Coordinated service and
subs	scription service are not considered charter service.
1.	Do you presently operate any charter or dedicated transit services? If yes, briefly describe service
2.	What do you charge for the service? Please describe all the charges, including minimum charges.
3.	What are your fully allocated costs?
4.	Do your fees recover fully allocated costs?
5.	What time of the day and days of the week do you provide charter service? (Charter service may not detract from public transit service)
6.	In the past year, how much money did you earn in charter revenues?
7.	Do you keep a record by vehicle of the amount of charter service so that the time and mileage can be subtracted from the use of the vehicle for determining whether the vehicle has met its useful life? Yes No (Time spent in charter service may not be counted towards the useful life of an FTA-funded vehicle.)
	(Time spent in charter service may not be counted towards the discrut me of an 1 171 funded ventere.)
8.	Has your agency examined new or restructured service for opportunities of private enterprise/charter services participation? Yes No. If yes, explain
* 9.	Does your agency have written charter procedures?
10.	Have any complaints been filed alleging that your agency is operating charters in violation of the regulations? Yes No. If yes, describe
11.	Does your agency have a process for handling protests from private providers? Yes No. If yes, briefly describe policy: (5311's refer to current application manual)

SECTION VI - SCHOOL BUS (Section 5311 Only)

Grantees are prohibited from providing exclusive school bus service unless the service qualifies under an allowable exemption and is approved by the FTA Administrator. In no case can federally funded equipment or facilities be used to provide exclusive school bus service. Head Start transportation is considered human service transportation, not school bus service.

1.	Is exclusive school bus service operated? Yes No. If yes does it qualify for one of the three statutory exceptions?
! ! !	The grantee operates a school system and operates a separate and exclusive bus service. Existing private school bus operators are unable to provide adequate, safe transportation. The grantee is a public body that operated school bus service prior to 1973.
2.	Has the FTA administrator approved the service? ☐ Yes ☐No
3.	Is it operated only with non-federally funded equipment and from non-federally funded facilities? Yes No
SEC	TION VII - LOUISIANA PUBLIC TRANSIT ASSOCIATION (LPTA) (ALL AGENCIES)
1.	Are you a member of the Louisiana Public Transit Association (LPTA)? Yes No If no, would you like information regarding membership? Yes No
2.	Are you a member of any other transportation associations? Yes No. If yes, which one(s)?
	TION VIII – ACCESSIBILITY (ALL AGENCIES) II and III of the American with Disabilities Act of 1990 (ADA) provide that no entity shall discriminate against an individual with a disability in connection with the provision of transportation service. The law sets forth specific requirements for vehicle and facility accessibility.
NOTE:	The Americans with Disabilities Act of 1990 (ADA) requires that persons with disabilities receive the same level of service from a transportation system as a non-disabled person. (Refer to pg. 10 and exhibit 6 in Red Book)
1.	Is your agency in compliance with the ADA requirement reflected above?
2.	Have any complaints of discrimination due to disability been received from riders or employees? Yes No. If yes, please describe the complaints. What is the process to resolve the complaints?

SECTION VIII - ACCESSIBILITY (Cont=d) (ALL AGENCIES)

3.	Are facilities accessible? Yes No		
4.	In reference to your lift equipment, have you implemented the following service provisions required by ADA?		
	 Maintenance of accessible features Yes No Procedures to ensure lift availability Yes No Lift and securement use Yes No Announced stops Yes No 		
5.	If you do not have lift-equipped vehicles in your inventory, do you have a written agreement with another provider in your service area to provide a lift-equipped vehicle when needed? Yes No. If yes, provide the agency name and telephone #:		
6.	Provide a brief description as to how persons with disabilities (persons using wheelchairs, have visual or hearing impairments, etc.) schedule a ride		
	A. If the procedures are different for a non-disabled person, please explain		
	B. Have you ever refused transportation for the disabled? Yes No If so, why?		
	C. Does your office have a telephone with TDD capability? Yes No Is the system=s TDD number printed on all public materials where your voice telephone number appears? Yes No		
7.	Are brochures, application forms, rider handbooks, and occasional bulletins available in alternative formats upon request? Yes No Note: ADA requires public information to be made available in alternative formats upon request. Examples of alternative formats include large type, audio-tapes, and Braille.		
8.	A. Do you have a person(s) in your agency who is certified in (PASS) Passenger Service and Safety procedures? Yes No. If yes, list who?		
	B. Have all of your drivers received PASS training? Yes No If yes, provide the date and the number of drivers trained.		
	C. Do drivers provide passengers with assistance on ramps, lifts, and with securement devices?Yes No		
	D. How do you monitor drivers to ensure that they comply with ADA requirements? (Examples: Follow-up on complaints, ghost riders, road supervision, ADA advisory committee.)		
	E. Do you permit individuals who do not use wheelchairs to use lifts? Yes No (ADA requires operators to deploy lifts for standees upon request)		
	F. What is your policy regarding service animals?		
	G. Do you provide service to persons using respirators or portable oxygen? Yes No		

SECTION VIII - ACCESSIBILITY (Cont=d) (ALL AGENCIES)	
H. Do you require wheelchair users to transfer to a seat? Yes No	
I. What is your policy for providing service if a mobility device cannot be secured?(ADA requires that service must be provided even when a mobility device cannot be secured.)	
J. What is your policy regarding the time allowed for boarding and alighting?	
SECTION IX - MAINTENANCE PROCEDURES (Refer to Red Book, Pgs. P-1 thru P-3) (ALL AGENCIES)	
Grantees must have the managerial capability to maintain FTA-funded equipment. Grantees must have a written maintenance plan an must maintain project equipment at high level of cleanliness, safety, and mechanical soundness. Grantees must maintain all accessibility features and equipment in operating condition. Grantees must have procedures to track when preventive maintenance inspections are due and to schedule preventive maintenance inspections in a timely manner.	d
Grantee must have a pre-trip inspection program that addresses vehicle condition, appearance, cleanliness, and safety. Deficiencies noted in a pre-trip inspection must be repaired in a timely manner and properly reviewed by management.	
Grantees must repair accessibility features promptly and take reasonable steps to continue service to persons with disabilities while repairs are being made. Grantees must maintain a file on each FTA-funded vehicle and local vehicles used for public transportation services (Section 5311) that contains daily logs, pre-trip inspection checklists, and repair records. Grantees must follow DOTDs preventive maintenance program unless DOTD has approved an alternative program. Grantees must use DOTD provided forms unless DOTD has approved alternative forms.	
*1. Do you have a written vehicle maintenance plan which at least meets the minimum recommendations of the manufacturer? Yes No. If yes, attach a copy. (Exhibit #7)	
2. In a preventive maintenance program in place for lifts and other accessibility features such as ramps? Yes No	
(Grantees must maintain all accessibility features and equipment in operating condition.)	
3. What procedures are used to track when preventive maintenance inspections are due and to schedule preventive maintenance inspections?	
(Grantees must have procedures to track when preventive maintenance inspections are due and to schedule preventive maintenance in a timely manner.)	
4. Do you have a person in your agency who monitors your vehicle maintenance program? Yes No)
If yes, who?	
*5. Are pre-trip inspections conducted? Yes No Is the DOTD pre-trip inspection checklist used? Yes No. Please attach a copy of checklist. How often is the checklist used? Note: Pre-trip inspections must be conducted prior to placing a vehicle in service. The pre-trip inspection must address safety, vehicle operation, lifts and other accessibility features, tie downs, appearance, and cleanliness, and passenger comfort. (Exhibit #7.1)	

SECTION IX - MAINTENANCE PROCEDURES (Refer to Red Book, Pgs. P-1 thru P-3) (Cont=d) (ALL AGENCIES)

6.	Are deficiencies noted in pre-trip inspections repaired in a timely-manner and properly reviewed by management? Yes No
7.	Explain how deficiencies noted in pre-trip inspections are handled:
8.	When a lift is found to be inoperative, is the vehicle taken out of service by the beginning of the next service day and repaired before returning it to service? Yes No. What alternative arrangements are made for riders? (Grantees must remove vehicles with inoperative lifts from service before the next day unless a backup vehicle is not available and taking the vehicle out of service would reduce the level of service.)
9.	Is the ADA equipment such as lifts, tie downs, etc. part of your pre-trip inspection checklist? Yes No. What steps are taken when equipment is missing or inoperable?
10.	Are FTA-funded vehicles leased to subcontractors? Yes No
	(LADOTD requires grantees that lease FTA-funded vehicles to subcontractors require the lessee to adhere to DOTD=s maintenance standards.)
*11	. If Yes to # 11 does the lease agreement require the lessee to adhere to DOTD's maintenance standards? Yes No (Exhibit #7.2 attach copy of lease agreement)
*12	Does your agency maintain maintenance schedules for each vehicle? Yes No. If yes, attach a sample. (Exhibit #7.3)
*13	. How are maintenance records kept? (Attach a sample. Exhibit#7.4)

For DOTD Program Manager Use Only:
Monthly Maintenance Reports: (Office Review for Site Visits)

Month (Prior to Review Period)	Date Received	Comments/Issues

PREVENTIVE MAINTENANCE REVIEW SHEET (FOR DOTD USE ONLY)	
(On-Site Review)	
Grantee:	
Vehicle:	
Date File Inspected:	
Reviewer:	

Type of Inspection	Date	Mileage	Mileage Since Last Inspection

VEHICLE FILE REVIEW SHEET (FOR DOTD USE ONLY) (On-Site Review)

GRANTEE: VEHICLE:
DATE BILE INSPECTED: DEVIEW.

DATE FILE INSPECTED:	REVIEW:			
	QUESTIONS		YES	NO
Are files in chronological order?				
Do the files contain the DOTD daily log?				
Do the files contain a DOTD approved pre-	trip inspection checklist?			
Are the Pre-Trip inspection checklists signe	ed and dated?			
Does each vehicle file contain the DOTD p	provided vehicle maintenance	report?		
For lift-equipped vehicles, do the files conta	ain the daily pre-trip wheelcha	air lift safety check?		
If the grantee maintains the vehicles in-hous	se, are preventive maintenanc	e checklists:		
Completed?				
Signed?				
Dated?				
Do the work orders fully document	vehicle maintenance?			
Is the date and mileage noted on each	ch work order?			
Do in-house or contracted maintenance wor frequencies below:	k orders contain documentation	on that indicates compliance wi	th the required servi	ces and
SERVICE	FREQUENCY (Miles)	PROGRAM MANA	GER (Initials/Com	ments)
Oil change/filter	6000			
Lubricant	6000			
Power Steering	6000			
Rear axle	6000			
Latches (Door, Hood, Safety, Etc.)	6000			
Tires	12000			
Brake Linings	12000			
Radiator Hoses & Clamps	12000			
Spark Plugs - Tune Up	12000			
Clean Case inlet air cleaner	12000			
Fuel	12000			
PCV Valve	12000			
Drive Belts	18000			
Cooling System	24000			
Front Wheel Bearings	24000			
Automatic Transmission	24000			
Carburetor Air Cleaner	30000			
PVC Value	30000			

SECTION X - SAFETY STANDARDS AND DRIVER TRAINING (ALL AGENCIES)

Grantees must document that drivers have a valid operator=s license, have a safe driving records, and have been trained in first aid. All safety devices must be maintained in operative condition. All vehicles must be outfitted with a blood-borne pathogens kit, first-aid kit, fire extinguisher, red warning reflectors and web cutters. Drivers and passengers must wear seat belts. Smoking is prohibited on all vehicles. Drivers must focus on driving and limit distractions when vehicles are in motion.

1.	Do you maintain annual documentation that verifies that all drivers have the following:
	Uslid, appropriate vehicle operator's license (and current USDOT physical if driver is a CDL holder) □ Driving experience similar to those operated for the project or satisfactory completion of a training program prior to actual passenger transportation. □ Safe driving record for insurance coverage. (5 year history check) □ Training and completion in a Certified First Aid/CPR □ Training in "Defensive Driving" techniques □ Training in "Passenger Assistance and Safety@ techniques. □ Up to date Driver's Handbook □ Training in operation of lifts and other accessibility equipment □ Substance abuse training How often do you verify this information? Any other comments?
2.	Does the pre-trip inspection address the following required safety equipment: blood-borne pathogen kit first aid kit (full) fire extinguisher (charge and inspection date) red warning reflectors web cutters
3.	Is smoking prohibited on vehicles? Yes No
4. 5.	Briefly describe what driver training is conducted and how frequently: Do "volunteer drivers" get the same training? Yes No If not, what training do they receive?
6.	Briefly describe your procedures in case of an <i>emergency or an accident</i> . How do your drivers contact you and the proper authorities?
	What traffic accident analysis and prevention activities are undertaken?

SECTION X - SAFETY STANDARDS AND DRIVER TRAINING (Cont=d) (ALL AGENCIES)

7.	Have you implemented " <i>vehicle fire drill/emergency evacuation</i> " procedures for your drivers? Yes No. If no, when will you?		
8.	Do you utilize the training material available to you in our Training library, such as books, video tapes, etc.? Yes No.		
9.	Do you have a vehicle communication system? (check all that apply) Business Band CB Pager Mobile/Cell Telephone Other (specify)		
10.	Briefly describe dispatch procedures used with your communication system.		
11.	Does each of your vehicles contain proper safety equipment? Fire extinguisher, first aid kit, triangle reflectors, protective kit for blood-borne pathogens, and other/specify?: How often is the safety equipment inventoried?		
12.	Does each Driver receive training in the use of the above listed safety equipment and First Aid/CPR before being assigned a route/vehicle? Yes No How often is refresher training required?		
13.	Do you check drivers' records annually? Yes No		
14.	Do all drivers of 15 passenger vehicles and above have a CDL license? Yes No		
15.	Are passengers required to wear a seat belt? Yes No		
16.	Do operations personnel receive training and retraining in crime prevention?		
17.	Is there a safety awards and recognition program? Yes No		
18.	List the type of insurance coverage maintained on your vehicle(s)? (Refer to Red Book page 13 for FTA requirements)		
	Liability Amount \$ (Annual Premium) Collision Comprehensive How many vehicles? Other		

* Attach a copy of your current proof of insurance for each active Section 5309, Section 5310 and/or Section 5311 vehicle in your fleet. If the vehicle has been <u>disposed</u> to you, we do not need proof of insurance. (Exhibit #8)

SECTION XI - MANAGEMENT AND FINANCIAL PROCEDURES (ALL AGENCIES)

MANAGERIAL CAPABILITY (ALL AGENCIES)

Grantees must have the managerial capability to implement the project and comply with federal and state requirements. To demonstrate managerial capability, grantees must have an adequate number of staff; maintain adequate documentation of key policies; have a systematic process for determining the number and size of vehicles for the fleet; and **submit timely, accurate, and complete monthly reports.** Grantees must have a written procedure for resolving complaints. Grantees must comply with the provisions of the special labor protection warranty (Section 5333(b)). Grantees must have procedures for managing transit service contractors to ensure that quality service is provided.

*1.	A. Are personnel policies written and approved by an appropriate authority? Yes No.
	B. Do you have a personnel procedures manual? Yes No Are there procedures specifically written for drivers and transportation personnel? Yes No Are procedures for Americans with Disabilities Act (ADA) included? Yes No (Exhibit # 9)
	C. If you checked Yes to having a written personnel procedures manual, who is your approving authority?
	Board of Directors Police Jury/Parish Council/Town/City Executive Director Other
*2.	Please describe your staffing and the responsibilities of key staff. Please attach a copy of the current organizational chart (Exhibit #10)
FINANO	CIAL CAPACITY (Section 5311 and JARC Only)
local sha account i must sub manner. Budget (s must have sufficient local resources to provide the required match and carry out the proposed project. At least half of the are (25% of the 50%) must come from non-federal sources. Grantees must also have the financial management systems to for and report on Section 5311 and 3037 assistance. Grantees must maintain financial records for at least 3 years. Grantees must a copy of audit findings relating to the transit program to the state. Grantees must resolve audit findings in a timely Grantees must have an approved cost allocation plan that was developed in accordance with Office of Management and OMB) Circular A-87. Grantees that expend more than \$300,000 in federal funds in a year must have a single audit conducted plies with OMB Circular A-133. Grantees must document in-kind costs used as local match for a grant.
3.	Sec. 5311 and JARC ONLY: Do you have a separate transportation budget? Yes No If yes, total transit budget \$ Are transit revenues kept in a Transportation Revenue Fund to assure that funds received for transportation are only used for transportation expenses? Yes
	No
4.	Do you use fare boxes?

SECTION XI - MANAGEMENT AND FINANCIAL PROCEDURES (Cont=d) (Section 5311 and JARC Only)

5.	If you contract with other agencies to provide transportation, how do you determine the amount to charge per trip or for the entire contract?				
6.	What are your procedures for handling cash?				
7.	Are operating expenses covered in a fiscally responsible and board-approved manner before being reimbursed by the state? Yes No				
8.	Were your transit program vendors paid	d within 30 days? Yes No			
9.	Have any transit employees not been pa	aid when they were due?			
10.	Does at least half of the local share for operating expenses come from non-federal sources?				
11.	Are financial records retained for at least 3 years from the expiration date of the grant? Yes No				
*12.	Sec. 5311 and JARC ONLY: Are your financial records set up on a cost accrual basis of accounting? Yes No *Attach a copy of latest Cost Allocation Model. (Exhibit #11)				
FOR D	OTD USE ONLY: (Office Review for Site Visit				
List so	urces of local funding from the Application:	Confirm Sources of local funding for operating and capital expenses during site visit:			
13.	Sec. 5311 and JARC ONLY: Does you Yes No. If yes, attach copy. (E	ur agency have written internal financial management procedures? xhibit #12)			

SECTION XI - MANAGEMENT AND FINANCIAL PROCEDURES (Cont=d) (Section 5311 and JARC Only)

14.	Sec. 5311 and JARC ONLY: Do you have a designated individual to account for billings? Yes No If yes, list name, title, & telephone number: A. Are procedures in effect to insure that the account billings are double checked by a third party? (Checks and Balances) Yes No. Describe system:				
15.	Are indirect costs charged to grants? Yes No. If yes: Have procedures been established to assure costs are not being treated as both direct and indirect? Yes No. If yes, how?				
joint purp	oose that benefits more than one cost objective and without effort disproportionate to the results achieved	87, indirect cost are cost that are incurred for a common or are not readily assignable to the cost objectives specifically eved. Examples of indirect cost are accounting and personnel			
*16.	Sec. 5311 and JARC ONLY : Do you use in-kir If yes, please list all in-kind contributions and ho				
In-Kin	d Contributions	Supporting Documentation			
	(Exhibit #13)				
*17.	· · · · · · · · · · · · · · · · · · ·	space or facilities which you obtain in-kind or pay rent on bursement. Do you Rent, Get in-kind? If so, ss) fair market value appraisal of transit space.			
18.					
19.	Sec. 5311 and JARC ONLY: How do you assure that any profits or revenues earned from charters or contract services are kept and utilized toward transportation expenses?				
20.	Sec. 5311 and JARC ONLY: Do you have any procurements or contracts which are over \$100,000? Yes No. If yes, did you include lobbying and debarment certifications? Yes No. Do you have any contracts which are for a period of 5 years or longer? Yes No.				

SECTION XI - MANAGEMENT AND FINANCIAL PROCEDURES (Cont=d) (ALL AGENCIES)

21.	disbursement journal? Yes No		
22.	Sec. 5311 and JARC ONLY: Are costs charged to the correct budget category? Yes No Does the budget indicate cost breakdown of items according to federal, state and local funding share?		
23.	Sec. 5311 and JARC ONLY: Does the grantee have additional sources of program income for transportation? Yes No If so, from whom and what amounts (most recent year's allocation)?		
24.	ALL AGENCIES: Who is responsible for preparing and maintaining the monthly reports that are sent or transmit to LA-DOTD? Is this person provided with the monthly reporting requirements found in the AR@ Section in the Red Administrative Handbook and/or the PDERS manual? Yes No Are the reports reviewed by an approving authority prior to submitting to DOTD? Yes No By Whom? (name, title, & telephone number)		
25.	Sec. 5311 and JARC ONLY: Do you maintain all FTA documents, reports, etc. on site for a minimum of 3 years after the project is closed out? Yes No If not, how long?		
26.	ALL AGENCIES: Are contract files stored in a safe physical environment? Yes No (An original or co all contracts should be on file).		
For DO	OTD Use Only: (On-Site Review)		
	current operating and/or capital contracts on file?		
27.	ALL AGENCIES: Does your agency maintain property records for capital items purchased with federal/state mo		
28.	Sec. 5311 and JARC ONLY: Do you maintain an inventory file containing the following documentation on DOTD issued computer equipment: A.		

SECTION XI - MANAGEMENT AND FINANCIAL PROCEDURES (Cont=d) (ALL AGENCIES)

29.	•	ons 5310 an	ad 5311 Vehicle Inventory file contain the following documentation and
	information?:		
	A. Yes	∐ No	Original or a copy of Agreement/Contract
	B. Yes	∐ No	Original or a copy of Vehicle Title
	C. Yes	∐ No	Vendor Invoice/Bill of Sale
	D. Yes	No	Odometer Disclosure Statement
	E. Yes	No	Warranty information (**)
	F. Yes	No	Lift Information/warranties/maintenance, etc.
	G. Yes	No	Biennial Inspection by DOTD (every 2 years)
	H. Yes	No	Physical Location Information
	I. Yes	No	Disposition Information (if disposed)
a peri shoul inform warra modif made	iod of 3 years and/o d perform all warr mation on the mod anty sheet reflects t fication problems. available to your t	or 36,000 n canty repai ification wa telephone n You shoul transportat	chicle(s) have standard vehicle manufacturer and modification warranties for miles. The dealership in your area (for your specific make and model) in work except for modification repairs. You were provided with arranty when you picked up the vehicle. The modification information numbers and contact people to call if you should experience dialways refer to this sheet, prior to repairing. This information must be tion personnel. Keep a copy in the vehicle and in the office.
30.	Does your agence Legislative Audi		DOTD an annual audit or financial report conducted by an independent CPA Firm or Yes No.
SECT	TION XII - DRUG	G AND A	LCOHOL PROGRAM
Grante	es and their contract	ors must ha	we a drug and alcohol-testing program in place for all safety-sensitive employees.
drivers t	-	erate a vehicle	JARC providers to do drug and alcohol testing. Section 5310 providers must also do testing on e with the capacity to seat more than 15 people i.e. if you have 15 seats + driver a CDL is
1.	Do you provide Yes N		workplace?
2.	Who is the conta	act person?	

SECTION XII - DRUG AND ALCOHOL PROGRAM (Cont'd) ALL AGENCIES

3.	who is the third-party administrator?		
4.	Do you have a contract with them? Yes No		
5.	Does the contract specify that they must comply with FTA drug and alcohol-testing requirements? Yes No.		
*6.	What is the name of the drug-testing lab? (Section 5311 and JARC attach your current Drug & Alcohol Compliance Certification) (Exhibit #15)		
7.	Is the lab DHHS certified? Yes No The current list of certified labs can be found at http://workplace.samhsa.gov/ResourceCenter/lablist.htm		
*8.	Who is your Medical Review Officer (MRO)? Please attach a copy of the MRO=s qualifications. (Exhibit #16)		
9.	Who provides the breath alcohol technicians (BAT) or the non-evidentiary alcohol-screening testing technicians (STTs)?		
10.	Has each BAT and/or STT been trained with a National Highway Traffic Safety Administration (NHTSA)-approved course of instruction on the methodology, operation, and calibration of the specific evidential breath-testing device (EBT) and/or saliva-testing device (SD) being used by the grantee? Yes No		
11.	Who is your Substance Abuse Professional (SAP)?		
*12.	Is the SAP a licensed professional with knowledge of and clinical experience in the diagnosis and treatment of dr and alcohol-related disorders? Yes No Please attach a copy of the SAP's qualifications. (Exhibit #17)		
*13.	Do you have a drug and alcohol policy that contains the following elements:		
	1. Approval by governing board with effective date indicated 2. Identify of contact person designated by the employer to answer questions about the anti drug and alcohol misuse program 3. Categories of employees subject to testing 4. Prohibited behavior, including when the regulations prohibit the use of alcohol and drugs 5. Testing circumstances for drugs and alcohol 6. Testing procedures (policy should reference USDOT		
	Regulations, AProcedures for Transportation Workplace Drug Testing Programs@ 49CFR Part 40 as amended) 7. Requirement that covered employees submit to testing		

	administered in accordance with FTA regulations 8. Description of the behavior and circumstances that constitute	Yes No
SECTIO	ON XII - DRUG AND ALCOHOL PROGRAM (Cont=d) (ALL AGENCIE	S)
	a refusal to take a drug and/or alcohol test and a statement that a refusal constitutes a verified positive test 9. Consequences for an employee who has a verified positive test. If the grantee has a second change	☐ Yes ☐ No
	Policy, a description of the evaluation and treatment processes must be included 10. Consequences for an employee found to have an alcohol concentration of 0.02 or greater but less	☐ Yes ☐ No
	than 0.04.	☐ Yes ☐ No
Please att	ach a copy of your Drug and Alcohol Policy. (Exhibit #18)	
14.	Is a copy of USDOT regulation, AProcedures for Transportation Workplace Drug Part 40, as amended, readily available to any employee who requests a copy?	<u> </u>
15.	What positions are in the testing pool?	
16.	Are all positions safety sensitive?	
17.	How often are the names received for random testing from the third-party admini	strator?
18.	Are random tests reasonably spread out during the draw period?	No
19.	Are random tests reasonably distributed across all days and hours of service?	Yes No
20.	Are date and time of notification and collection documented?	No
21.	Do you make proper post-accident determinations in regard to testing?	☐ No
Note: Fatal accidents (minimum requirements): Employers must test all surviving covered employees on duty in the vehicle at the time of the accident and any other covered employee whose performance may have contributed to the accident.		
Nonfatal accidents (minimum requirements): Employers must test all covered employees on duty in the vehicle at the time of the accident unless the employer determines that an employee=s performance did not contribute to the accident. The employer must document the decision on who to test and not to test.		
22.	If you are a 5311 or JARC agency, do you currently perform drug and alcohol tessafety sensitive positions? Yes No. If you are the 5310 agency, do you currently test CDL drivers? Yes No.	
23.	Who maintains the drug and alcohol testing program records?	

24.	Are they maintained in a secure location with contr	olled access?
SEC	TION XII - DRUG AND ALCOHOL PROGRAM (C	ont=d) (ALL AGENCIES)
25.	Are the following records maintained for at least 1 1. Alcohol test results less than 0.02 2. Verified negative drug test results	year: Yes No Yes No
26.	Are the following records maintained for at least 2	years:
	a) Collection process for alcohol-testing except calibration of evidentiary breath testing devicesb) Collection process for drug testingc) Alcohol education and training recordsd)Drug education and training records	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No
27.	Are the following records maintained for at least 5	years:
	a) Alcohol test records with alcohol readings of 0.02 or greaterb) Drug-test records with verified positive resultsc) Calibration documentation of evidentiary breath	☐ Yes ☐ No ☐ Yes ☐ No
	testing devices d) SAP evaluations and referrals of employees for alcohol misuse e) Employee compliance with recommendation of the SAP for drug use and/or alcohol misuse,	☐ Yes ☐ No ☐ Yes ☐ No
	including results of return-to-duty and follow-up testing f) SAP evaluation and referrals of employees for drug use g)MIS Reports	 ☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No
	h) Refusals	Yes No
28.	Does the testing laboratory only release drug tests r	esults to the MRO? Yes No
29.	Is an employee=s permission obtained before release or program manager)? Yes No.	sing drug and alcohol-testing records (except to the MRO, SA
30.	Are the following types of drug and alcohol tests con 1. Pre-Employment (drugs only) 2. Random 3. Post Accident 4. Reasonable Suspicion 5. Return to Duty 6. Follow-up	es

SECTION XII - DRUG AND ALCOHOL PROGRAM (Cont=d) (ALL AGENCIES)

33. Have all safety-sensitive employees received 60 minutes of training on the effects and con			
greater referred to the SAP for evaluation even if they are to be terminated? Yes 33. Have all safety-sensitive employees received 60 minutes of training on the effects and con prohibited drug use on the personal health, safety, and the work environment, and on the s symptoms that may indicate prohibited drug use? Yes No 34. When do you provide the training to new hires? 35. Have supervisors, who are designated to determine whether reasonable suspicion exists to sensitive employee to undergo alcohol and/or drug testing, been provided the following train a) At least 60 minutes of training on the physical, behavioral, speech, and performance probable alcohol misuse. Yes No b) At least 60 minutes of training on the physical behavioral, and performance indicated drug use. Yes No 36. How are vendors (e.g. collection sites, MROs) monitored to ensure compliance with program and 655, conducting periodic mock collections, observing a test, investigating reports by employees of flawed prequiring detailed explanations for cancelled tests, and providing vendors with copies of USDOT and FTA han procedural manuals. 37. Do you perform regular walk-through inspections of each stage of the drug and alcohol tests.			
prohibited drug use on the personal health, safety, and the work environment, and on the s symptoms that may indicate prohibited drug use? Yes No 34. When do you provide the training to new hires? 35. Have supervisors, who are designated to determine whether reasonable suspicion exists to sensitive employee to undergo alcohol and/or drug testing, been provided the following training on the physical, behavioral, speech, and performance probable alcohol misuse. Yes No b) At least 60 minutes of training on the physical behavioral, and performance indicated drug use. Yes No 36. How are vendors (e.g. collection sites, MROs) monitored to ensure compliance with program and 655, conducting periodic mock collections, observing a test, investigating reports by employees of flawed prequiring detailed explanations for cancelled tests, and providing vendors with copies of USDOT and FTA has procedural manuals. 37. Do you perform regular walk-through inspections of each stage of the drug and alcohol tests.	ntration of 0.04 or Yes No		
35. Have supervisors, who are designated to determine whether reasonable suspicion exists to sensitive employee to undergo alcohol and/or drug testing, been provided the following tra a) At least 60 minutes of training on the physical, behavioral, speech, and performance probable alcohol misuse. Yes No b) At least 60 minutes of training on the physical behavioral, and performance indicated drug use. Yes No 36. How are vendors (e.g. collection sites, MROs) monitored to ensure compliance with program and manuals. Monitoring may include maintaining qualifications on file for MROs, SAPs, requiring vendors to comply with and 655, conducting periodic mock collections, observing a test, investigating reports by employees of flawed prequiring detailed explanations for cancelled tests, and providing vendors with copies of USDOT and FTA han procedural manuals. 37. Do you perform regular walk-through inspections of each stage of the drug and alcohol tests.	Have all safety-sensitive employees received 60 minutes of training on the effects and consequence of prohibited drug use on the personal health, safety, and the work environment, and on the signs and symptoms that may indicate prohibited drug use? Yes No		
a) At least 60 minutes of training on the physical, behavioral, speech, and performance probable alcohol misuse. Yes No b) At least 60 minutes of training on the physical behavioral, and performance indicated drug use. Yes No 36. How are vendors (e.g. collection sites, MROs) monitored to ensure compliance with program and the following may include maintaining qualifications on file for MROs, SAPs, requiring vendors to comply with and 655, conducting periodic mock collections, observing a test, investigating reports by employees of flawed prequiring detailed explanations for cancelled tests, and providing vendors with copies of USDOT and FTA han procedural manuals. 37. Do you perform regular walk-through inspections of each stage of the drug and alcohol tests.			
probable alcohol misuse. Yes No At least 60 minutes of training on the physical behavioral, and performance indicated drug use. Yes No 36. How are vendors (e.g. collection sites, MROs) monitored to ensure compliance with program and of the maintaining qualifications on file for MROs, SAPs, requiring vendors to comply with and 655, conducting periodic mock collections, observing a test, investigating reports by employees of flawed prequiring detailed explanations for cancelled tests, and providing vendors with copies of USDOT and FTA hand procedural manuals. 37. Do you perform regular walk-through inspections of each stage of the drug and alcohol tests.			
Monitoring may include maintaining qualifications on file for MROs, SAPs, requiring vendors to comply with and 655, conducting periodic mock collections, observing a test, investigating reports by employees of flawed p requiring detailed explanations for cancelled tests, and providing vendors with copies of USDOT and FTA han procedural manuals. 37. Do you perform regular walk-through inspections of each stage of the drug and alcohol tests.			
and 655, conducting periodic mock collections, observing a test, investigating reports by employees of flawed p requiring detailed explanations for cancelled tests, and providing vendors with copies of USDOT and FTA han procedural manuals. 37. Do you perform regular walk-through inspections of each stage of the drug and alcohol tests.	am requirements?		
	ved procedures,		
	ol testing process?		
For DOTD use only: (Office Review)			
MIS Reports - Year Date Submitted			
March -			

SECTION XIII - MARKETING EFFORTS FOR TRANSPORTATION SYSTEMS (FOR SECTION 5311 AND JARC PROVIDERS ONLY)

Planning and Marketing

Service Eligibility

Section 5311 funds can be used for public transportation projects in nonurbanized areas. Incidental use of a Section 5311 vehicle for non-passenger transportation on an occasional or regular basis, such as meal delivery, must not result in reduction of public transit service quality or availability. Incidental services must cover the operating cost associated with providing the services. Services may be designed to maximize use by members of the general public who are transportation-disadvantaged, including elderly persons and persons with disabilities. Coordinated human service transportation which primarily services elderly persons and persons with disabilities, but which is not restricted from carrying other members of the public, is considered available to the general public if it is marketed as public transit service.

DOTD requires that service operate at least 10 hours a day and that the grantee advertise in the local newspaper at least monthly that the service is open to the general public and operates during normal commute hours.

Grantees may provide incidental service with FTA-funded vehicles but the service must not interfere with the provision of transit service and must bear the cost of providing the service. **Grantees may not use Section 5311 assistance to provide service within an urbanized area.** Grantees may provide service to and from urbanized areas. Grantees must have a state-approved methodology for allocating costs between the urban and rural service.

1.	Do you have a marketing program which includes research, service design, and promotion? Yes No. Please describe:
*2.	What components make up your marketing program? Furnish latest copies of all that apply. List dates and frequency ads are run. (Exhibit #19)
	Newspaper ads ☐ Fliers ☐ Promotions TV ☐ Posters ☐ Contests ☐ Radio ☐ Brochures ☐ Public Service Announcements ☐ Stories ☐ Other (specify)
3	.Sec. 5311 Only: A. Do you actively promote your services to riders and non-riders in an attempt to fully utilize available system capacity and promote transportation service for everyone in your service area? Yes No
	Sec. 5311 Only: B. Describe how you promote your service to encourage ridership by elderly persons, persons with disabilities, minorities and the general public who are not your current regular users of services.
4.	What types of contract and subscription service do you provide? With whom?
5.	Do the contracts and subscription service interfere with the provisions of public transit? Yes No

SECTION XIII - MARKETING EFFORTS FOR TRANSPORTATION SYSTEMS (Cont=d (FOR SECTION 5311 AND JARC PROVIDERS ONLY)

6. Have you had to deny public transit trips to available capacity? Yes No If yes, how often?	because the contracts and subscription service utilized all
7. Enter the ridership data from the last 4 monthl	y reports in the tables below:
PROGRAMS/CONTRACTS	PASSENGER TRIPS
III B Elderly	
Head Start	
Welfare To Work	
Job Access/Reverse Commute	
Fine Work (Project Independence)	
Contract (List type of Contract)	
Contract (List type of Contract)	
General Public	
General Public	
TOTAL	
CATEGORY OF RIDERS	TOTAL
60+	
< 60	
Disabled	
8. Do you provide service to the general pub Is the service available during normal commute ti	
	ote your services to riders and non-riders in an attempt to fully note transportation services for employment purposes?

SECTION XIII - MARKETING EFFORTS FOR TRANSPORTATION SYSTEMS (Cont=d (FOR SECTION 5311 AND JARC PROVIDERS ONLY)

JARC ONLY: B. Describe how you promote your service to encourage ridership for employment purposes:

*10. -	Attach a copy of your system=s written transportation service policy. How often is it updated? Indicate date of preparation (Exhibit #20)
11.	Briefly describe how you publicize your fare schedule and service policy:
12.	Sec. 5311 Only: Services are to be available to general public, elderly persons, and persons with disabilities. Vehicles which are used for Section 5311 transportation must be labeled "PARISH PUBLIC TRANSIT" or have the Louisiana Transit Logo. They must also be labeled with the Public Transit telephone number on each side of the vehicle. Do your vehicles display this information? Yes No.
*13.	Sec. 5311 Only: Is the "Parish Public Transit" telephone number in the telephone directory? Yes No If yes, attach a xerox copy as (Exhibit #26) of that phonebook page. If your Public Transit telephone number is included in the attachment found in Exhibit #5, do not duplicate attachments.
14	.Is your public transportation phone number a free call from anywhere in your service area? Yes No. Explain:
15.	Does the agency answer the phone in such a way that the general public knows that it has contacted a Public Transit Provider? Yes No
16.	Has marketing and promotion had an effect on your agency ridership?
17.	Does your transit system have any video/audio tape, slide show information or brochures available for interested parties? Yes No If yes, list the information available:
18.	Do you as a provider understand that marketing is more than advertising? Yes No. Comments:
19.	Does your service have a current survey or an analysis of rider and non-rider attitudes? Yes No How often do you survey the general public=s attitude?

SECTION XIII - MARKETING EFFORTS FOR TRANSPORTATION SYSTEMS (Cont=d) (FOR SECTION 5311 AND JARC PROVIDERS ONLY)

20.	What data do you collect on a regular basis and use in the marketing process? Drug & Alcohol-Free Workplace Policy & Testing Vehicle Cleanliness Cost, Revenue, and Number of Riders Rider Comments Rider Requests for Information Promptness & Reliability Safety Record Courtesy Driver Skill - AAA Driving / PASS Training etc. Other (list)
21.	Have you advertised at least monthly in the local newspaper that the service is for use by the general public and operates during regular commute hours? Yes No.
22.	Do you provide meal delivery or other incidental services? Yes No. If yes: A.How many meals or other incidental service do you deliver? B. At what times of the day? C.Do the services interfere with the provision of transit service? Yes No. D.Do the incidental services bear the costs of the service? Yes No.
23.	Do you provide any service with an urbanized area (population > 50,000)? Yes No If yes, please describe the service: Do you use Section 5311 assistance to support the service? Yes No How do you allocate cost between the urbanized and non-urbanized area service?
	Grantees may not use Section 5311 assistance to provide service within an urbanized area. Grantees may provide service to and from urbanized areas. Grantees must have a state-approved methodology for allocating cost between the urban and rural service. FION XIV - TITLE VI COMPLIANCE (ALL AGENCIES)
The Fe color, also p	ederal Transit Administration and the State of Louisiana prohibit discrimination on the grounds of race, national origin, sex, age, physical or mental disability, or religion in the delivery of transit services. We rohibit discrimination on the grounds of low-income status. Title VI complaints must be reported to DOTD a 24 hours of receipt of the complaint.
1.	What is the racial make up of your service area?
2.	Do you provide service to areas with minority populations? Yes No Is it the same level and quality of service that is provided areas without minority populations? Yes No Please describe your efforts to provide service to areas with minority populations:

SECTION XIV - TITLE VI COMPLIANCE (ALL AGENCIES) (Cont=d)

3.	Have you ensured that decisions on the tracered, national origin, sex, age, or disability	· —	services are made without regard to race, color, s No
4.	Are there any active lawsuits and complain	nts against y	our agency? Yes No
	If Yes, please list all complaints alleging of last review. Follow-up on the status of the		n in the delivery of service that were reported since
Compla	nint Description	Date Filed	Status
	OTD Use Only: (On-Site Review)		
	complaints allege that the grantee discrimin elivery of service?	ates 9 Yes	s 9 No
5.	How were the complaints identified resolv	ved?	
6.	Have these lawsuits and complaints been : Yes No (Title VI require all lawsuits)	-	ADOTD Public Transportation Section. Implaints be reported to LADOTD).
*7.	Have you adopted the DOTD recommended Title VI complaint procedures? Yes No (Exhibit #21 attach a copy of your complaint resolution process)		
8.	Were the procedures approved by the board? Yes No (The board must adopt the Title VI complaint procedures)		
9.	• • •		portunities to participate in the transit planning and or, creed, national origin, sex, age disability, or
10.	Have citizens or advocacy of these groups Yes No If yes, please describe:		need for transportation improvements?
11.	How do you promote your service to mind	ority populati	ons?

SECTION XIV - TITLE VI COMPLIANCE (ALL AGENCIES) (Cont=d)

*12.	Please provide a copy of the materials used to promote your service to minority populations. (Exhibit #21.1)
	1. What is your total number of passengers per day? Of that number, how many are minorities?
	2. Check all that applies that describe your organization: Minority Operated Minority Owned Minority Service
SECT	ION XV - EQUAL EMPLOYMENT OPPORTUNITY (EEO) (ALL AGENCIES)
origin, seemployed bost in coolicy.	may not discriminate against any employees or applicant for employment because of race, color, creed, national ex, age, or disability. Grantees must take affirmative action to ensure that applicants are employed and that es are treated during employment without regard to race, color, creed, national origin, sex, or age. Grantees must enspicuous places and make available to employees and applicants for employment notices setting forth an EEO of the grantees executive director should designate an EEO officer and adequate staff to administer the program. The cer should be an executive that reports directly to the CEO on EEO matters.
l.	Who is responsible for ensuring that EEO obligations are fulfilled? (The executive director should designate an EEO officer and adequate staff to administer the program. The EEO officer should be an executive that reports directly to the CEO on EEO matters.)
2.	Have you posted an EEO statement in a conspicuous place? Yes No (An EEO Statement must be posted in an conspicuous place where employers and applicants will see it)
*3.	Do your job postings have an EEO statement? Yes No (Exhibit #22 Sample job posting)
[*] 4.	Is an EEO policy included in your personnel policies and/or employee handbook? Yes No (Exhibit #23 Copy of personnel policy)
*5.	Are EEO statements included on your job applications and employment notices? Yes No (Exhibit #24 Sample job application and employment notices)
ó .	If requested, were reasonable accommodations made for hiring a person with disabilities in accordance with Title III of the ADA? Yes No
7.	Were any EEO complaints received this past fiscal year (2004-2005) Yes No If yes: Describe the complaint and how it was resolved:
3.	What is the process for handling and resolving such complaints?

SECTION XV - EQUAL EMPLOYMENT OPPORTUNITY (EEO) (Cont'd) (ALL AGENCIES)

Does your agency provide equal employment opportunities to persons without regard to race, color,

9.

	creed, national origin, or sex?
SECTI	ON XVI - SUSPENSION/DEBARMENT (Section 5311 and JARC Only)
suspende small pu excess o federally	s are prohibited from contracting for goods and services from individuals or organizations that have been ed or debarred from receiving federally assisted contracts. Grantees awarded grants exceeding the federal rchase threshold, currently \$100,000, must obtain a certification from contractors awarded contracts in f the federal small purchase threshold stating that they are not suspended or debarred from receiving assisted contracts. Grantees must provide immediate written notice to DOTD for reporting to FTA if that their certification or the certification of any contractors is no longer valid.
	vernment Services Administration publishes the List of Parties Excluded From Federal Procurement and curement Programs. Grantees can search the list on the Internet at http://epls.arnet.gov.
Please an	nswer the following questions only if you received a grant that exceeded \$100,000.
1.	Since submitting the certifications to DOTD, have you learned that your certification or the certifications of any of your contractors were erroneous when submitting or have become erroneous by reason of changed circumstances? Yes No If yes, did you submit a written notice to DOTD? Yes No
2.	Has there been any procurements exceeding \$100,000 within the last year? Yes No If yes, was the required certification clause included in all procurements exceeding \$100,000. Yes No.

SECTION XVII - LOBBYING (SECTION 5311 AND/OR JARC ONLY)

Grantees and contractors may not use federal appropriated funds to pay for influencing or attempting to influence an officer or employee of any federal department or agency, a member of Congress, an officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any federal grant, cooperation agreement, or any other federal award. The restrictions do not apply to influencing policy issues, only to influencing the award of a grant or a contract. Recipients of grants and contracts exceeding \$100,000 must certify that they have not and will not use federal appropriated funds to pay for lobbying. Grantees certify to DOTD. Contractors certify to the grantee.

Grantees and contractors may use nonfederal funds for lobbying. Recipients of a grant or contract that exceeds \$100,000 that is paid for in whole or in part with federal funds must file an initial disclosure form (standard for ILL) if they use nonfederal funds for lobbing and must submit the form every calendar quarter in which there was a cumulative increase of \$25,000 or more in the amount paid or expected to be paid for lobbying; a change in the person lobbying; or a change in the officer(s), employee(s), or member(s) lobbied to. Grantees must forward all disclosure forms of contractors and subcontractors to the state for reporting to FTA.

Please answer the following questions only if you received a grant that exceeded \$100,000.

1.	Do you have any procurements that exceed \$100,000? Yes No If yes, did you obtain signed lobby certifications with the bid from bidders for contracts greater than \$100,000? Yes No
2.	Have federal funds been used for lobbying in connection with obtaining any Federal grant, cooperative agreement, or any other Federal award? Yes No
3.	Have you or any of your contractors used non-Federal funds for lobbying in connection with obtaining any Federal grant, cooperative agreement, or any other Federal award? Yes No Yes No
SECTON Only	TION XVIII - DISADVANTAGED BUSINESS ENTERPRISES (DBE) (Section 5311
performaxim	these must not discriminate on the basis of race, color, creed, national origin, or sex in the award and mance of FTA-assisted contracts. Grantees must provide disadvantaged business enterprises (DBEs) the num opportunity to compete for and receive contracts and subcontracts financed in whole or in part with funds.
1.	Did the grantee have any DBE activities to report since last review? Yes No. If yes, please attach a report. (Exhibit #25)
2.	What good faith efforts have been taken to ensure that DBEs have the maximum opportunity to compete for and receive contracts and subcontracts financed in whole or in part with FTA funds? Example of good faith efforts include advertising in newspapers that serve minority vendors, maintaining a list of minority vendors, and contacting other agencies for potential DBE contractors
3.	Do you have the current DOTD listing of certified DBE firms? Yes No. A copy of DBE certified contractor can be found at http://www.dotd.state.la.us/lettings/subsdbed/dbhq20030430.shtml
4.	Were any DBE complaints received since the last review? Yes No. If yes, describe the complaint and how it was resolved.
CECT	ION VIV. DDOCUDEMENT (CECTION 5211 and IADC ONLY)

SECTION XIX - PROCUREMENT (SECTION 5311 and JARC ONLY)

Grantees shall use their own procurement procedures that reflect applicable State and local laws and regulations, provided that the process ensures competitive procurement and that the procurement conforms to applicable Federal law including 49 CFR Part 18, specifically Section 18.36 and FTA Circular 4220.1E, AThird Party Contracting Guidelines. Grantees shall maintain records detailing the history of each procurement. (See state Procurement Handbook at www.state.la.us/osp for State Purchasing Regulations).

Grantees must obtain prior state approval for purchases of equipment and transportation service contracts.

SECTION XIX -	PROCUREMENT	(SECTION 5311	and JARC	ONLY) (Cont=d)

1.	What are the procedures and dollar threshold for sealed bids?			
2.	What are the procedures for purchases that do not require sealed bids?			
3.	Do the procedures for purchases over \$2,500 provide for free and open competition? Yes No			
4.	Please list all procurements in excess of \$2,500 within the last year:			
<u>Item</u>	n Amount			
1				
1				
1				
5.	Was state approval obtained for all procurement over \$2,500? Yes No			
6.	Was state approval obtained for all contracts for transportation services? Yes No			
7.	Do all procurements in excess of \$2,500 and transportation service contracts include all federally required clauses? Yes No			

For DOTD Use Only: (On-Site Review)

PROCUREMENT FILE REVIEW SHEET

Does contracts include all federal clauses for procurement?

Grantee:	Amount:		
Contract Number:	Purpose:		
Award Date:	Number of bids received:		
Awarded to:	Date file Inspected:		
		Yes	No
Does the file contain an index or checklist of items req			
Does the file contain the invitation for bids or the request for proposals?			
Does the file contain the notices and advertisement?			
Does the file include all bids received?			
Does the file document the evaluation and the results of the evaluation?			
Does the file contain a signed contract?			
If the procurement was a sole source, single bid, brand			
low bidder, does the procurement file contain a justific		_	
Do the files contain a cost or price analysis?			
Do the files indicate that the grantee ensured that goods and services were received?			Ħ
Does the file include all contract modifications and amendments?			H
Does the file contain copies of all correspondence with the yendor?			H

LA-DOTD PUBLIC TRANSPORTATION SECTION
TTA SECTION 5309, 5310, 5311, AND/OR SECTION 3037
ANNUAL COMPLIANCE REVIEW
NFORMATION VERIFICATION
(AGENCY NAME) declares that the statements made throughout this document are true and correct to the best of our knowledge.
Authorized Signature:

Title: _____

Date: _____

SUMMARY OF CORRECTIVE ACTIONS (FOR DOTD USE ONLY)

Finding	Corrective Action	Response	Response Days/Date	Comment	Date Closed
			Days/Date		

SITE VISIT ATTENDANCE SHEET

NAME	TITLE	PHONE	EMAIL

^{**}FOR DOTD USE ONLY